Carol Riddle

Carol Riddle is a police executive with 24 years of law enforcement experience and a licensed Texas Master Peace Officer. She began her public safety career in January 2000 with the Arlington Police Department, honorably serving for 21.5 years. In 2021, Carol was appointed the Assistant Chief of Police for the Federal Reserve Bank of Dallas and most recently served as the Chief of Police.

Professionally, Carol has a diverse range of policing experience. During her career at the Arlington Police Department, after several years working as a patrol officer, she spent time working undercover in Vice and Narcotics as a detective and sergeant. As the Vice Unit Sergeant, she led the human trafficking investigative efforts across the North Texas region for Super Bowl XLV. Carol also pursued her passion for driving while intoxicated enforcement, leading the DWI Unit and teaching the art of intoxicated driver detection to officers.

As a Lieutenant, she managed the Youth Services Division and worked closely with the Arlington Independent School District. Named the project manager for the Records Management System (RMS) transition, Carol oversaw the procurement, construction, training, and implementation of the system including the department's conversion to NIBRS. Carol's most rewarding assignment was serving as Commander of the SWAT team until her promotion to Deputy Chief in 2018 where she oversaw field operations in the West and North Patrol Districts.

At the Federal Reserve Bank of Dallas, Carol commanded daily operations, led several security enhancement projects and coordinated the transition and standardization of the new RMS system. She created the Women of DLE Conference bringing together the women in District Law Enforcement through an open forum on topics affecting women in the profession. Carol also served on the Women's Employee Resource Group as Career Programming Manager, focusing on career advancement for women at the Dallas Fed.

As a police executive, Carol is a graduate of the Leadership Command College (LCC) through the Bill Blackwood Law Enforcement Management Institute of Texas, the Senior Management Institute for Police (SMIP), and the Police Executive Leadership Institute (PELI) through the Major Cities Chiefs Association. As a Deputy Chief for the Arlington Police Department, Carol was selected to participate in an international study with the West Midlands Police in the United Kingdom, comparing the implementation of procedural justice in similar police agencies. Additionally, she holds state certifications as an instructor in Firearms and Defensive Tactics.

Carol is a local product of Arlington, graduating from Arlington High School. She was awarded a collegiate scholarship to play soccer at Midwestern State University where she received her Bachelor of Science in Criminal Justice. In 2011, Carol earned her Master of Arts in Criminology and Criminal Justice from the University of Texas at Arlington. She and her husband Matt have been happily married for 17.5 years and have a 15-year-old son Rhys.