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A Weekly Wrap Up of All Things Addison!

November 23, 2018

Council Updates

New Utility Billing Platform Goes Live on November 26

In an effort to offer enhanced services for our customers, maintain security, and streamline operations, Addison is moving all utility billing operations to a new platform.

This new change will require current portal users to re-register on the site *after you receive your November invoice*. The new portal - <u>AddisonUBPay.com</u> - will be live beginning November 26.

- All November invoices will be mailed there will not be any e-bills distributed. If you currently receive e-bills and would like to continue to do so, you will need to opt in on the new system.
- Automatic credit card payments will NOT be made for November. You will need to re-enroll on the new portal.
- All users will be assigned a new account number. If you pay your bill through your bank's bill pay system, you will need to update your account number.

Your November utility bill will include detailed instructions to guide you through the registration process. Instructions will also be available on the <u>Town's website</u>. Finance staff will be available Monday - Friday from 8am - 5pm by calling 972-450-7081 to answer any questions. We will also have staff available on December 6 from 9am - 11am and 1pm - 4pm at the Addison Athletic Club to assist you.

Please note that the November bill will also reflect the newly adopted utility, stormwater, and trash/recycling rates. The average residential customer can anticipate an increase of approximately 7.17%

Thank you so much for your help and understanding as we work to improve our service.

Council To Consider Establishing Bond Committee

At the November 27 Council Meeting, the Council will discuss the possibility of a 2019 bond program. As part of that program, we anticipate the need to form a Bond Advisory Committee to help prioritize projects. The projects being considered impact our roads, parks, and municipal buildings. Both residents and members of the business community are encouraged to participate. If you are interested in being considered for this committee, please fill out this short form. NOTE: The link has been updated from last week, so if you had trouble, please try again!

The time commitment and make up of the committee will be determined by Council in the coming weeks. Thank you for your willingness to serve.

Public Safety



The Town of Addison Police Department and Fire Department have partnered up for Santa's Heroes Toy Drive once again this year. Please donate new and unwrapped toys for all ages by December 14 in any Town building! If you have any questions, please contact Lieutenant Keith at <u>dkeith@addisontx.gov</u>.

WITH A COP

Join your neighbors and police officers for coffee and conversation on Saturday, December 1 from 11am-1pm at Starbucks at 15099 Midway Road. This is your chance to ask questions, voice concerns, and get to know the officers in your neighborhood! If you have any questions, please contact Lieutenant Keith at <u>dkeith@addisontx.gov</u> or call 972.450.7153.

Around Town

Addison Circle Tree Lighting a Big Success

View as a webpage



On Friday, November 16, residents of all ages enjoyed the annual Addison Circle Tree Lighting. The choir from George Bush Elementary School kicked off the festivities and Santa and Mrs. Claus arrived in style on an Addison fire truck! Mayor Joe Chow was joined in the ceremonial count down by Make a Wish Ambassador Bryleigh. Mayor Pro Tempore Paul Walden, Deputy Mayor Pro Tempore Tom Braun, and Council Members Guillermo Quintanilla, Lori Ward, and Marlin Willesen were also on hand to help usher in the holiday season.

See you at the Vitruvian Tree Lighting Ceremony on November 23



Run The Lights 5K & Fun Run



Get ready to Run The Lights! Addison Legacy Foundation's annual 5K will start at 7:30pm on Friday, November 30, winding through the beautiful forest of lighted trees in Vitruvian Park. Be sure to register soon because the race always sells out early! Enjoy the holiday festivities with Santa, music, and food trucks. For more information, visit <u>runthelights.org</u>.

> Friday, November 30 at 7pm Vitruvian Park 3966 Vitruvian Way

2018 Holiday Brunch & Open House

View as a webpage



The Addison City Council invites Addison residents to the 2018 annual Addison Holiday Brunch & Open House at the Addison Conference Centre on Sunday, December 2 from 10am - 2pm. Complimentary photos with Santa and Mrs. Claus, as well as holiday music, ice skating, and children's arts and crafts will be available.

Please RSVP by November 30 <u>online</u> or by calling 972/450-7025. Also, please feel free to bring a new and unwrapped toy for the Santa's Heroes Toy Drive!

* Note this event is limited to Addison residents and their families and Town employees and their families. It is not open to the general public.

Adopt A Park Cleanup



Join us on Saturday, December 1 from 10am - Noon for a community Adopt-A-Park cleanup day in Winnwood Park and along the White Rock Creek Trail. Volunteers will park and then sign in at the Town of Addison Finance Building parking lot located at 5350 Belt Line Road. This volunteer position will require a lot of walking and trash pick-up. Please wear comfortable walking shoes and bring a pair of gloves. The Town will also have a limited supply of gloves available for use.

The Addison Adopt-A-Park Program is a joint effort between the Town's Parks and Recreation Department and everyday citizens just like you. Its purpose is to reduce litter, remove debris that could end up in our waterways while saving operational costs by partnering with community groups to clean up Town Parks, trails, and planting beds.

All interested volunteers should contact Stacy Love at <u>slove@addisontx.gov</u> by November 27.



Saturday, November 23 -Tuesday, January 1 Vitruvian Lights Vitruvian Way 3966 Vitruvian Way

Tuesday, November 27

City Council Meeting Town Hall 5300 Belt Line Road 7:30 pm

Friday, November 30

Run The Lights Vitruvian Way 3966 Vitruvian Way 7:30pm <u>Register Here</u>

Saturday, December 1

Coffee with a Cop Starbucks 15099 Midway Road 11am-1pm

Important Links and Numbers

View as a webpage

Town Hall: 972.450.7000

Non-emergency Police Dispatch: 972.450.7156

Missed Trash: 972.392.9300

Athletic Club: 972.450.7048

Sign up for Addison Alerts

Volunteer

List of Restaurants

Addison News Blog

Watch City Council Meetings

Community Crime Map

Addison's PEG Channel (channel 99 for AT&T subscribers, channel 16 for Spectrum subscribers)

Register your Security Alarm

Stay Connected



This newsletter is produced by the Town of Marketing & Communications Department. Please direct any comments to Mary Rosenbleeth at mrosenbleeth@addisontx.gov. Click <u>here</u> to subscribe!

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