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## A Weekly Wrap Up of All Things Addison!

December 13, 2019

### Council Update

#### Council Approves Recognition for Whitehead and Moran



At its Work Session on November 21, Council discussed several options to recognize and honor the service of former City Manager Ron Whitehead and former Director of Development Services Carmen Moran. At its December 10 meeting, Council adopted a

resolution to dedicate the Addison Circle Plaza to Mr. Whitehead and rename the Vitruvian Park amphitheater in honor of Mrs. Moran.

Staff will gather costs for producing and installing the plaques at each location to share with Council at a future meeting. Council expressed their intention to ask for private funding for these projects.

You can [watch the Council discussion here](#) and [read the presentation here](#).

## **Council Awards \$1.439 Million Contract to Jacobs Engineering for Street Design**

Council awarded a \$1.439 million professional engineering services contract to Jacobs Engineering for the design of the reconstruction of Keller Springs Road and Airport Parkway. These projects were included in Proposition A of the 2019 Bond Program election that Addison voters approved on November 5, 2019. Staff recommended to Council that the roads be designed at the same time to save the costs of surveying and utility exploration services. Once designed, however, the roads are not planned to be reconstructed at the same time.

You can [watch Council's discussion on the Jacobs Engineering contract here](#) .

## **Council Makes Planning and Zoning Commission and Board of Zoning Adjustment Appointments**

At its December 10 meeting, Council selected Nancy Craig to fill an unexpired term on the Planning and Zoning Commission (P&Z). Commissioner Linda Groce, who was nominated by Council Member Quintanilla, recently resigned from the Commission. The members of P&Z serve two-year terms, which run concurrently with the Council Member who nominated them. Ms. Craig will serve from January 1, 2020 – December 31, 2020.

Council also appointed Denise Fansler to fill an unexpired term on the Board of Zoning Adjustment (BZA). BZA member Chris DeFrancisco, who was nominated by Council Member Walden, recently resigned in order to serve on P&Z. The members of BZA also serve two-year terms, which run concurrently with the Council Member who nominated them. Ms. Fansler will serve from January 1, 2020 – December 31, 2020.

Thank you to Mrs. Groce for her years of service to the Town and to Mr. DeFrancisco for his continued service.

You can [watch the Council's P&Z appointment discussion here](#) and its [BZA appointment discussion here](#).

## **Council Approves Special Use Permits for Two Restaurants**

Council approved two restaurant-related special use permits at its December 10 meeting. The first paved the way for El Rincon to open in Addison Circle in the former Taco Borracho location. El Rincon is a locally owned Mexican restaurant with locations in Carrollton and Frisco.

The other special use permit approved by Council was for Chamberlain's Steak and Chop House in Town Hall Square which plans to expand into an adjacent vacant space. Chamberlain's has been a staple of the community, continuously operating since 1993.

You can [watch the Council's El Rincon discussion here](#) and its [Chamberlain's discussion here](#).

## Upcoming Public Hearing

The Charter Review Commission will be holding a Public Hearing at its meeting on Monday, December 16 at 6pm at the Addison TreeHouse. Charter Review Commission meeting documents can be found on the Town's website [here](#) .

## December 10 Work Session Items Postponed

Council postponed the Work Session items scheduled for the December 10 meeting due to an extended Executive Session. Those items will be rescheduled for a future meeting. Council [meeting agendas are posted here](#) three days prior to the meeting.

## Public Safety

### 2019 Emergency Medical Services Administrator of the Year



On Tuesday, November 26, Addison Deputy Fire Chief CJ Alexander was awarded the 2019 Emergency Medical Services (EMS) Administrator of the Year at the Texas EMS Conference. The award honors an individual who has made a positive contribution to EMS and is committed to building a strong team able to respond effectively to the community. Congratulations, Chief Alexander, on this prestigious award!

### North Texas Emergency Communications Center Implements State-of-the-Art 911 System



The North Texas Emergency Communications Center, which serves the cities of Carrollton, Coppell, and Farmers Branch, and Addison, recently upgraded its 911 communications infrastructure to a new, all-digital NextGen911 system, the first of its kind in Texas.

The upgraded system, which is based on the AT&T ESInet™ platform, offers an increased level of service to residents and visitors, while simultaneously saving taxpayers money. The system provides a more secure network with more accurate location technology and new capabilities such as sending photos and video to 911 from a mobile device in addition to text messages. Through the NextGen911 system, citizens will continue to be connected with the high quality emergency services offered throughout the area.

“Emergency communications are a vital link in connecting people with the help they need at critical moments,” NTECC Executive Director Terry Goswick said. “We needed a system that was built to carry the load of the entire Metrocrest area to ensure that when someone calls 911, they are able to reach us. In that way, this new system has been a game changer for us in providing a highly redundant system for better network resiliency.”

NTECC handles approximately 400,000 incoming and outgoing calls annually. The new 911 system ensures that every one of those callers is able to reach NTECC quickly and that precise information about a caller’s location is communicated to dispatchers immediately. Prior to the implementation of this new system, information about a caller’s location was obtained through triangulation, a process that provides a caller’s approximate geographic position based on the three towers that their cell phone pinged. Through the new system’s rapid SOS integration technology, NTECC now receives a caller’s exact location through the same means of apps like Waze and Uber.

Another feature of the system is a new automatic callback function for those who call 911 but hang up before speaking with a dispatcher. The system prompts the caller to press 1 if they meant to call 911 and 3 if not. This function is intended to reduce the volume of erroneous calls and therefore increase staff efficiency.

Using AT&T ESInet’s modern network architecture and the National Emergency Number Association’s i3 standards, the system’s call processing capacity was built to twice NTECC’s current call volume to handle unexpected spikes during times of emergency. NTECC also has access to call processing locations distributed throughout the country for backup support as needed.

NTECC has partnered with the communities of Carrollton, Addison, Coppell, and Farmers Branch since 2016, serving approximately 250,000 residents and visitors to the area daily. It made history as the first emergency communications center in Texas and continues to remain on the cutting edge of technology to ensure the highest levels of safety for those in

the Metrocrest area. The NTECC Board of Directors approved funding of the new 911 system in October 2018, and the system went live on October 30, 2019.

For more information about NTECC, visit [www.ntecc.org](http://www.ntecc.org).

## Around Town

### 2019 Holiday Brunch & Open House



Many thanks to the hundreds of residents who came out to the annual Addison Holiday Brunch and Open House at the Addison Conference and Theatre Centre on Sunday, December 8. This annual holiday event featured music, crafts, and photos with Santa.

### WaterTower Theatre Presents: *Cirque Holidays*



WaterTower Theatre, in partnership with Lone Star Circus, will celebrate the diversity of holidays from around the world through a magical collaboration of theatre and circus with *Cirque Holidays*! You can see *Cirque Holidays* at the Addison Theatre Centre from December 5 through 22. Featuring international stars alongside Dallas' amazing and entertaining circus talent, audiences of all ages will be treated to incredible acts, ranging from hula-hoops to death-defying aerialist stunts all tied together by a charismatic host and hilarious clowns. [Get your tickets here!](#)

### See You at the Vitruvian Lights Special Event!

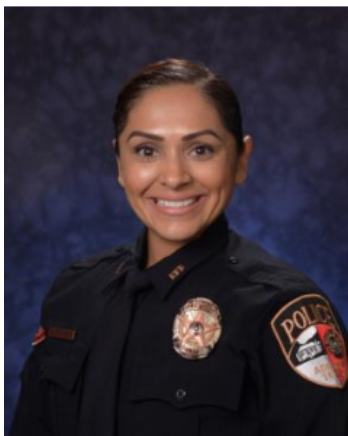


The most dazzling and spectacular time of the year is here! Vitruvian Park transforms into a magical holiday wonderland during Vitruvian Lights. On Saturday, December 14, the merriment continues with a performance by Sonny's Holliday, gourmet food trucks, sweet treats, free photos with Santa, classic holiday characters, balloon artist, and more.

Special Event parking is \$10 and will be available at Alfred J. Loos Sports Complex (3815 Spring Valley Road) and Vitruvian Park (Bella Lane Parking Lot & Ponte Avenue Parking Lot).

Follow [Vitruvian Park's Facebook page](#) for inclement weather and related updates.

## Employee of the Quarter

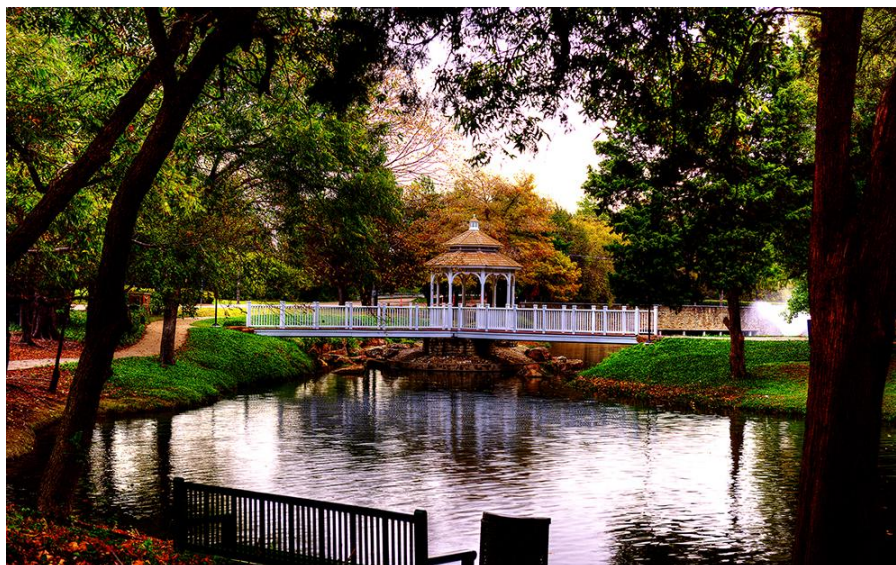


Addison Police Officer Ayla Gallegos was recognized as the Employee of the Quarter at the Employee Meritorious Luncheon on Thursday, November 14. She went out of her way to assist an elderly Addison resident with multiple sclerosis who lived alone. In addition to helping her around the house, Officer Gallegos took time during her vacation to help arrange the resident's move to an assisted living center in Houston. Not only did Officer Gallegos go above and beyond her call for duty, but she also showed incredible compassion and kindness to a resident in a time of need. Congratulations, Officer Gallegos, and thank you for your noble actions!

## Town Winterizes Outdoor Drinking Fountains

During the winter months, the Parks Department turns outdoor drinking fountains off to prevent freezing temperatures from damaging internal components. The fountains are turned back on in the spring. This does not apply to the drinking fountains in the dog parks. Parks crews leave those fountains on until there is a threat of freezing weather and will turn them back on immediately after the temperatures are above freezing.

## Bridges and Gazebo to be Replaced



Demolition of the bridge behind Town Hall began this week and will be followed by installation of the new bridge by the end of the year, weather permitting. Following the

completion of the Town Hall project, the contractor will move to Winnwood Park and begin the demolition of the existing bridges and the gazebo. Once demolition is complete, replacement bridges will be set in place. Fabrication of the gazebo will be off-site and delivered to the park for installation the end of January. It should take about a month for the installation to be completed.

In order to access the gazebo and bridges, the contractor will need to drive into Winnwood Park and stage construction equipment along the bank. They will also install a temporary rock construction bridge in the pond which will be removed when the project is completed. The site will be restored to its original condition when the bridges and gazebo are finished.

Thank you for your patience as we work to make Addison a better place to live, work, and play.

### "Do Your Doody" and Pick up After Your Pet



It's a fallacy that pet waste fertilizes the ground or that it will magically disappear (that's the work of our efficient parks crews!). In reality, animal feces that are improperly disposed of can be picked up by stormwater runoff and carried into storm drains or nearby water resources and present health risks to adults, children, and other pets. Addison provides pet waste dispensers - complete with bags - in all of its parks to make clean up as easy as possible.

The Town receives a substantial number of complaints about pet waste in our parks, specifically Addison Circle Park. This problem poses a real public health issue, not to mention that it is against the law and violators can be fined up to \$500.

Please be a responsible pet owner, "Do Your Doody" and clean up after your pet.



### Santa's Heroes Need Your Help



# SANTA'S HEROES

## TOY DRIVE

### ADDISON POLICE & FIRE

The elves at the Addison Police Department sorted all of the wonderful donations they received for Santa's Heroes today. As always, the Addison community has been incredibly generous.

Our busy elves discovered during sorting that there are some age groups that are slightly underrepresented. If you are out holiday shopping this weekend and would like to still participate in the toy drive, you can drop off gifts in the Police Department lobby throughout the weekend. Santa's Heroes would particularly appreciate gifts for girls ages 6-8, 9-10 and 12+, as well as for boys 12 and up.

Thank you so much for your continued support of this important community outreach program. Any leftover toys will be donated to Metrocrest Services.



**Saturday, December 14**  
**Vitruvian Lights - Special Event**  
 6pm - 10pm  
 Vitruvian Park  
 3966 Vitruvian Way

**Monday, December 16**  
**Charter Review Commission**  
 6pm  
 Addison TreeHouse  
 14681 Midway Road

[Find more information here](#) .

[Agenda will be posted here.](#)

### Important Numbers and Websites

**Town Hall:**  
972-450-7000

**Non-emergency Police Dispatch:**  
972-450-7156

**Missed Trash:**  
972-392-9300 , Option 2

**Athletic Club:**  
972-450-7048

[Addison Website](#)

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[Addison News](#)

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**(channel 99 for AT&T subscribers,  
channel 16 for Spectrum subscribers)**

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