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## A Weekly Wrap Up of All Things Addison!

January 3, 2020

### Council Update

#### Mayor's Coffee Moved to January 8

Since the January Mayor's Coffee fell on January 1, it has been rescheduled for Wednesday, January 8 from 10am - 11:30am at Dunn Brothers Coffee, 3725 Belt Line Road.

#### Upcoming Public Hearing

The Charter Review Commission will be holding a Public Hearing at its meeting on Thursday, January 9 at 6pm at the Addison TreeHouse. Charter Review Commission meeting documents can be found on the Town's website [here](#).

### Around Town

#### Important Utility Billing Portal Update

Do you view or pay your Addison utility bill online?

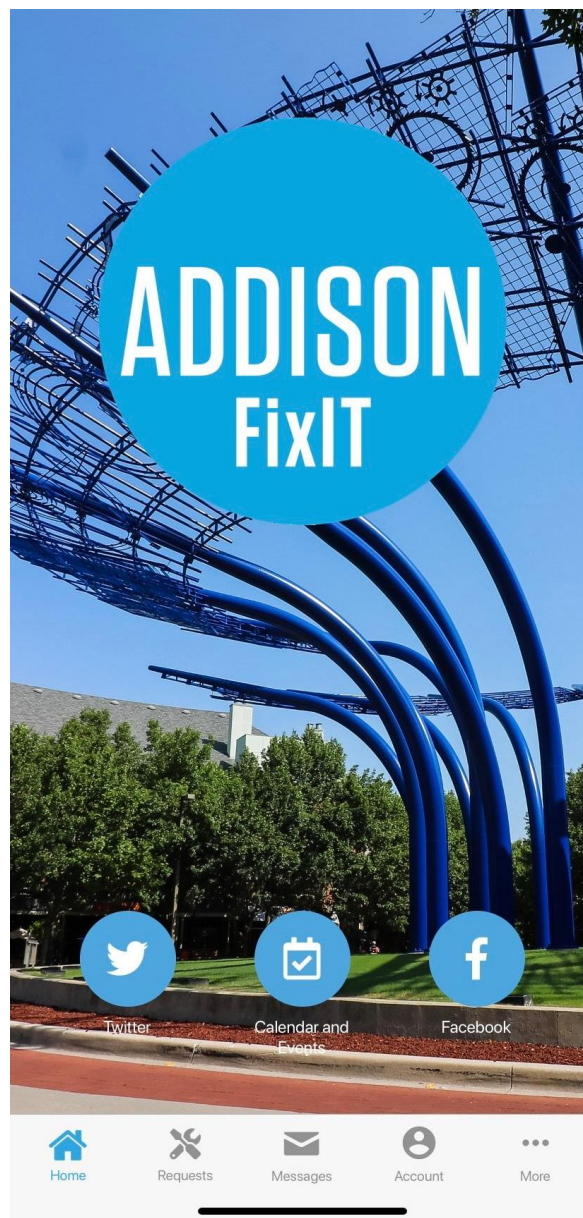
**The online utility billing portal will be out of service from January 6 – 8 while Addison performs a vendor-required update .** During this time, you will not be able to make payments or view your online account.

Once the update is complete, *the username for all registered portal users will default to your email address .* Passwords will not change.

There is no action required by portal users other than making note of your new username.

Thank you for your patience as we continue to upgrade our systems to provide the highest level of security for your account information.

### New Addison FixIT App Now Available for Download



**The new Addison FixIT app is now available for download in the app store.**

Addison has officially transitioned to a new *Addison FixIT* app to better serve you. The new app still allows you to report problems around town, but also offers a more intuitive user experience. The administration features of the app will help streamline the Town's response to requests and allow staff to send progress updates on multi-phase requests.

The new app also offers quick links to Addison's Twitter and Facebook feeds as well as a link to the Town's calendar so you have Addison news easily accessible in one location!

*You will not be able to submit service requests until you download the new app . Addison FixIT is available for Android and iOS.*

You can also submit service requests online at [www.AddisonFixIt.com](http://www.AddisonFixIt.com) . If you have already registered on the website to report problems, you will need to re-register now that the new program has launched.

Thank you for your patience as we work to deliver outstanding service to our community.



### Wednesday, January 8

#### Mayor's Coffee

10:30am - 11am

Dunn Brothers Coffee  
3725 Belt Line Road

### Thursday, January 9

#### Charter Review Commission

6pm

Addison TreeHouse  
14681 Midway Road

## Important Numbers and Websites

#### Town Hall:

972-450-7000

#### Non-emergency Police Dispatch:

972-450-7156

#### Missed Trash:

972-392-9300 , Option 2

#### Athletic Club:

972-450-7048

[Addison Website](#)

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[Community Crime Map](#)

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[Addison's PEG Channel](#)

**(channel 99 for AT&T subscribers,  
channel 16 for Spectrum subscribers)**

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*This newsletter is produced by the Town of Addison Marketing and Communications Department. Please direct any comments to [marketing@addisontx.gov](mailto:marketing@addisontx.gov) . Click [here](#) to subscribe!*

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