

SHARE:

[Join Our Email List](#)

[View this email in your browser](#)



## A Weekly Wrap Up of All Things Addison!

March 20, 2020

### Update

#### Addison City Council Extends Public Health Emergency Order

At an Emergency Special Meeting on Friday, March 20, the Addison City Council extended Mayor Joe Chow's March 13 Public Health Emergency Declaration Order until it is terminated by law or by action of the Mayor or Council in response to the growing concerns about the spread of COVID-19. Mayor Chow has amended the order twice this week in response to changes by Dallas County. Since this is a rapidly changing situation, Council plans to revisit the situation as needed.

On Thursday, March 19, Governor Abbott announced state-wide restaurant restrictions similar to those imposed by Dallas County on March 16. All restaurants throughout the state of Texas will be limited to drive-thru, takeout, and delivery. The State's order will remain in place until April 3. Dallas County commissioners have also extended their current order until 11:59pm on April 3.

Dallas County has informed the Town that it will no longer contract to administer the May elections. During the March 20 meeting, Addison City Council indicated their desire to postpone Addison's Special Election to consider amendments to the Town Charter. They will revisit this topic at a future meeting.

Council plans to hold its Tuesday, March 24 virtually. The meeting will still be [live streamed on the Town's website](#) and its PEG channels ([channel 99 for AT&T subscribers, channel 16 for Spectrum subscribers](#)), and include an opportunity for public comment at the beginning of the meeting. Members of the public who would like to comment remotely can:

- Call this toll free dial-in number: **877-853-5247**
- When prompted, enter Meeting ID **409.327.0683#**,
- Select **#** when prompted to enter a participant ID.

Please remember that normal rules for public comment apply. Begin with stating your name and address. You will be allowed three minutes to speak and Council isn't permitted to respond to questions during this time.

Also note that if you are viewing a meeting via a live streaming process, there will be a delay in the video since video takes time to transmit over the Internet to your device.

The video from the March 20 Emergency Special Council Meeting [will be posted here](#) as soon as it is available.

### **Addison Closes Town Offices to the Public; Staff Continues to Serve the Community Virtually**

In a continuing effort to stop the spread of the coronavirus pandemic, all Town of Addison facilities, including Town Hall, the Finance Department, Municipal Court, the Service Center, and the Addison TreeHouse will close to in-person services at 5 p.m. Friday, March 20.

For now, offices will remain staffed, but closed to public traffic until at least Monday, April 6. This date could be extended, depending on developments with the COVID-19 outbreak. [Residents should call facilities/departments directly to conduct business.](#)

The Town is committed to providing continuity of government services for Addison residents while helping ensure our citizens and our more than 280 employees stay safe. The Town has increased cleaning measures in all Town facilities and enabled Town staff to work from home when possible.

Emergency services will not be interrupted. The Addison Police, Animal Control, Fire, and Public Works Departments are fully staffed and have protocols in place to protect first responders so they can continue to serve the Addison Community.

The following closures and changes will go into effect:

- City Council Meetings
  - At its March 20 Special Meeting, Council decided to hold its March 24 virtually. You can find more details at [addisontexas.net/citycouncil/agendas-minutes](https://addisontexas.net/citycouncil/agendas-minutes)
- Utility Bills
  - Customers may deposit payments in the mail slot of the front door, but in-person payments will not be allowed.
  - Residents can also pay utility bills online at [AddisonUBPay.com](https://AddisonUBPay.com) by credit card or set up your account on auto draft. If you have any questions, please contact the Utility Billing Department at 972-450-7081.

- Code Enforcement and Environmental Health Complaints:
  - Submit any code enforcement or environmental concerns, complaints, or questions to [propertystandards@addisontx.gov](mailto:propertystandards@addisontx.gov), or by phone to 972-450-2880.
- Environmental Health Permits:
  - Call 972-450-2880 or email [envhealth@addisontx.gov](mailto:envhealth@addisontx.gov) for questions or permit scheduling for food establishments, pools and spas, liquid waste haulers, industrial pretreatment, or other permits not listed.
- Permit Applications and Development Submittals:
  - Operations will continue but contact with the public will be limited to phone and email. Call 972-450-2880 or email staff at [regulations@addisontx.gov](mailto:regulations@addisontx.gov).
  - For zoning and development call 972-450-2823 email [development@addisontx.gov](mailto:development@addisontx.gov). Visit [addisontexas.net/dev-services](http://addisontexas.net/dev-services) for more detailed information about online submittals.
- Right of Way permits, applications, backflow documentation, inspections or plans
  - Email [publicworks@addisontx.gov](mailto:publicworks@addisontx.gov) and staff will contact you to make arrangements.
- Economic Development:
  - Staff is available by phone at 972-450-7076 or by email at to assist local businesses and offer guidance. For more information, visit [AddisonED.com](http://AddisonED.com).
- Municipal Court:
  - All scheduled court dockets for April and May have been rescheduled until after May 31, 2020. Email [municipalcourt@addisontx.gov](mailto:municipalcourt@addisontx.gov) if you need to get a court date or any other information,
  - Municipal Court windows will now be closed to the public. Defendants are encouraged to use the online payment service at: <https://www.municipalonlinepayments.com/addisontx>
  - A Judge will be available for video conferencing during business hours. Please contact the Court to set up a date and time to eConference. The Court's phone number is: 972-450-7111.
- Recreation Facilities:
  - The Addison Athletic Club closure has been extended to April 6.
- Addison Conference and Theatre Centre:
  - The Addison Conference and Theatre Centre closure has been extended to April 6.
- Police Records
  - Information on Crash Reports and Open Records Requests may be found here: <https://addisontexas.net/police/police-records-crash-reports>. Response to Open Records requests may be delayed until after Town offices reopen.
  - For other records issues, please call 972-450-7104 or email [pdrecords@addisontx.gov](mailto:pdrecords@addisontx.gov).

All Town events and programs have been canceled through April. You can [find a complete list of cancellations](#) on the Town's website. The Town asks residents to continue to use CDC-recommended guidelines for social distancing in public places such as trails, parks, and open spaces.

Town buildings are tentatively scheduled to reopen Monday, April 6; however, given the rapidly changing impacts of COVID-19, the Town will continue to reassess the situation and adjust as necessary.

Trash and recycling services through CWD will remain unchanged during this move to virtual Town services. Residents will continue to receive trash and recycling pick-up on regularly scheduled collection days.

Follow [addisontexas.net/covid19](https://addisontexas.net/covid19) or the Town's [social media channels](#) for additional announcements and updates.

## Current Addison Event Cancellations

In light of the current public health emergency, Addison has decided to cancel its April 4 Eggstravaganza and the April 18 Addison After Dark Fiesta Noche. Below is a list of other event cancellations we are aware of, but we will continue to provide you updates as they become available.

April 1 - Coffee with the Mayor  
April 4 - Walk MS  
April 4 - Addison Athletic Club's Easter Eggstravaganza  
April 6 - Spring Town Meeting  
April 11 - Resolve Walk of Hope  
April 18 - Addison After Dark  
April 18-19 - Wellness Expo (Rescheduled to July 11-12)  
April 25 - Earth Day  
April 25 - Community Garage Sale

Addison Municipal Court has postponed all court dockets through May 31. Get more details at [addisontexas.net/court](https://addisontexas.net/court).

Please continue to monitor the Town of Addison website at [addisontexas.net/covid19](https://addisontexas.net/covid19) and follow @townofaddison and @visitaddison on Facebook and Twitter for updates. Thank you for being understanding and patient during this challenging time.

## Where to Grocery Shop in Addison



Due to COVID-19 precautions, many grocery stores have limited their shopping hours to restock shelves and protect employees. Some stores are offering exclusive shopping

hours only for seniors and those vulnerable to infection. Although some supplies are limited, most of these stores carry everything from fresh produce to your favorite frozen treat. Check out [this page to see where you can grocery shop](#) in Addison. Please note: Due to increased demand, pick-up and delivery orders may be delayed.

### Please Support the Addison Restaurant Community

**180+ TAKE-OUT AND DELIVERY OPTIONS**  
**Leave the Cooking to Us!**

Our restaurants are always there when we need them. Now they need us. Please support your local businesses in Addison by ordering takeout and delivery or consider purchasing gift cards. You can find a [full list of the offers here](#).

### Join AAC Staff on Facebook Each Day at Noon and Stay Active



The Addison Athletic Club staff invites you to visit the [Addison Athletic Club Facebook page](#) where you can find videos to help keep you active while you are at home. Beginning Tuesday, March 24, staff will roll out *Active at Noon*, where staff will post an opportunity to help you stay active each day at 12pm. We look forward to connecting to you!

### Metrocrest Services Remains Open During COVID-19





Metrocrest Services has seen a significant increase in demand at the food pantry, as many families and seniors rely on the pantry for healthy food. As Metrocrest Services remains open and serves the community at this time, here's how you can help.

**[Make a monetary donation](#)** : Metrocrest Services will use the funds to ensure the pantry remains stocked and our neighbors stay housed.

**[Volunteer](#)** : They are currently seeking additional volunteer support for the food pantry. If you would like to assist in the pantry, and are not in an at-risk category, please set up your profile and [sign up online here](#) .

For more information, visit their website at [www.metrocrestservices.org](http://www.metrocrestservices.org) .

## How to Stay Informed

Addison shares information with the community in a number of different ways. Here are some ways you can stay updated on the latest news:

### Website:

- [www.addisontexas.net](http://www.addisontexas.net): Find alerts and updates on the homepage and department specific updates on department pages
- [www.addisontexas.net/covid19](http://www.addisontexas.net/covid19): Find specific COVID-19 updates and resources

### Social Media:

- [Addison Facebook](#)
- [Visit Addison Facebook](#)
- [Addison Twitter](#)
- [Visit Addison Twitter](#)
- [NextDoor](#)

**Addison Weekly Digital Newsletter:** Emails are sent weekly, or more frequently as needed.

If you have specific questions, please contact Addison's Marketing Department at [marketing@addisontx.gov](mailto:marketing@addisontx.gov).

## Follow CDC Social Distancing Guidelines

The Town of Addison is taking action to prevent the spread of COVID-19. We would like to encourage everyone to join us. The CDC has encouraged the community to practice social distancing, but also to follow these steps to minimize the spread of any disease:

- Stay home when you are sick.
- Wash your hands with soap and water for at least 20 seconds and help young children do the same. If soap and water are not available, use an alcohol-based hand sanitizer with at least 60% alcohol.
- Avoid touching your eyes, nose, and mouth with unwashed hands.

- Avoid close contact with people who are sick.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash. If you do not have a tissue, use your sleeve (not your hands).

Below are some symptoms to be aware of:

<b>CORONAVIRUS</b>	<ul style="list-style-type: none"> <li>● FEVER</li> <li>● COUGH</li> <li>● SHORTNESS OF BREATH</li> <li>● SYMPTOMS APPEAR 2-14 DAYS AFTER EXPOSURE</li> </ul>
<b>FLU</b>	<ul style="list-style-type: none"> <li>● FEVER</li> <li>● COUGH</li> <li>● SORE THROAT</li> <li>● HEADACHES</li> <li>● FATIGUE (TIREDNESS)</li> <li>● MUSCLE OR BODY ACHES</li> <li>● RUNNY OR STUFFY NOSE</li> </ul>
<b>ALLERGIES</b>	<ul style="list-style-type: none"> <li>● SNEEZING</li> <li>● ITCHY, RUNNY OR BLOCKED NOSE</li> <li>● ITCHY, RED, WATERING EYES</li> </ul>

If you have any questions or concerns, you can contact Dallas County directly at 972-692-2780 (Hours: 9am - 3:30pm, Monday - Friday).

For additional resources, visit the [Town's website here](#) .

### We Filled Out the Census, Have You?



While you are practicing social distancing at home, please take a few minutes to fill out your Census.

The Census is an official count or survey of every person living in the United States. This data determines the federal funding and local planning decisions, including where to provide additional social services, build new roads, schools, and where to locate job-training centers. For every person that is undercounted during the 2020 Census, each city in Dallas County could potentially lose more than \$15,000 in federal funding *per person* during a 10-year timeframe.

By working together, we can ensure that our region receives the resources we need from the federal government for our schools, hospitals, roads, and a host of other social services.

U.S. Census Bureau invitations to respond to the 2020 Census questionnaire have been delivered between March 12 - 20. Once you receive the invitation, you can respond by mail, telephone, or online at [my2020census.gov](https://my2020census.gov).

Completing the Census is easy, safe, and important. We strongly encourage you to join us and respond to the census. For additional information, you can visit our website at [www.AddisonTexas.net](https://www.AddisonTexas.net).



**Tuesday, March 24**  
**City Council Meeting**  
 7:30pm  
 Addison Town Hall  
 5300 Belt Line Road

*[Agendas will be posted here three days prior to the meeting.](#)*

### Important Numbers and Websites

**Town Hall:**  
 972-450-7000

**Non-emergency Police Dispatch:**  
 972-450-7156

**Missed Trash:**  
 972-392-9300 , Option 2

**Athletic Club:**  
 972-450-7048

[Addison Website](#)

Sign up for [Addison Alerts](#)

[Volunteer](#)

[List of Restaurants](#)

[Addison News](#)

[Community Crime Map](#)

[Watch City Council Meetings](#)

[Addison's PEG Channel](#)  
 (channel 99 for AT&T subscribers,  
 channel 16 for Spectrum subscribers)

[Register your Security Alarm](#)

Stay Connected





*This newsletter is produced by the Town of Addison Marketing and Communications Department. Please direct any comments to [marketing@addisontx.gov](mailto:marketing@addisontx.gov) . Click [here](#) to subscribe!*

*Copyright © 2020 Town of Addison, All rights reserved.*