



## Town of Addison Water Shutdown Tips

### Before the Shutdown:

- Fill a couple of buckets with water for cooking, washing, and flushing the toilet. Some people may also fill up their bathtubs to use that water to put in their toilet bowls. A toilet will flush when about a gallon of water is dumped in the bowl.
- Have a potable water container filled with water for drinking.

### During the Shutdown:

- Try not to operate the water faucets. This will prevent air from entering your plumbing system.

### After the Shutdown:

- Water is sometimes discolored after water main repairs. This orange/red color is normal and comes from sedimentation but needs to be flushed out. **Do not** use this water for consumption.
- Turn on cold water from a faucet closest to your water meter until the water clears up. You may experience a stronger than normal chlorine smell, this is normal and is due to crews cleaning and flushing the newly installed line.
- If the water does not clear within 5-10 minutes, please wait 30 minutes and try again.
- **Do not** use your hot water or a faucet that is connected to your home's filter system. This may draw some debris through the water heater or filter system.
- A knocking sound is common during flushing. This is caused by air in the water line which needs to be flushed out.
- If you note reduced water flow in a faucet, check the faucet aerator (screens) for debris and clean accordingly. If this does not restore flow, contact the Town of Addison Utilities Department at 972-450-2871 and ask for line maintenance for further guidance.